



GDPR statement

Information

29.06.2020

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1 Working in compliance with data protection regulations (GDPR)

1.1 What personal data is stored in the software?

It is possible to store the following data of a person in LSM:

- First name
- Last name*
- Title
- Address
- Phone
- E-Mail
- Personnel number*
- User name
- Department
- City/Building
- Set From/To
- Date of birth
- Cost center
- Photo

Only the last name and personnel number (*mandatory fields) are required when using LSM. Special categories of personal data according to Art. 9 GDPR are not stored.

1.2 For what purpose is personal data stored in the software?

In order to be able to make full use of the functions of an electronic locking system, it is necessary to be able to assign the identification media used (e.g. transponder) to a specific user (e.g. employee).

1.3 How long is personal data stored in the software?

The data is stored within the locking system for at least the duration of the occupation of an identification medium (e.g. company affiliation). The duration of data storage, e.g. in logs, can be changed at will by the locking system administrator.

1.4 Is personal data in the software protected against access by third parties?

In principle, the user (end customer) of the locking system and the software is responsible for managing and securing access rights.

In the locking system itself, all data is secured using a multi-level encryption process. Opening the graphical user interface to access the data is not possible without a password and appropriate user rights.

There shall be no automatic transmission to third parties, use or processing by SimonsVoss.

1.5 Can the stored data be made available as a copy?

All collected data on a data subject can be made available as a copy by means of an export function (Art. 15 GDPR).

1.6 Can personal data be deleted from the software?

Personal data can be validly deleted from the software (from version 3.4 SP1) and the associated database at the request of a data subject in accordance with Art. 17 GDPR.

2 Help and other information

Information material/documents

You will find detailed information on operation and configuration and other documents under Informative material/Documents in the Download section on the SimonsVoss website (<https://www.simons-voss.com/en/downloads/documents.html>).

Software and drivers

Software and drivers can be found on the SimonsVoss homepage in the service area during software downloads (<https://www.simons-voss.com/en/service/software-downloads.html>).

Declarations of conformity

You will find declarations of conformity for this product in the Certificate section on the SimonsVoss website (<https://www.simons-voss.com/en/certificates.html>).

Hotline

If you have any questions, the SimonsVoss Service Hotline will be happy to help you on +49 (0)89 99 228 333 (German fixed network; call charges vary depending on the operator).

Email

You may prefer to send us an email.

support-simonsvoss@allegion.com (System 3060, MobileKey)

FAQs

You will find information and help for SimonsVoss products in the FAQ section on the SimonsVoss website (<https://faq.simons-voss.com/otrs/public.pl>).

SimonsVoss Technologies GmbH
Feringastrasse 4
85774 Unterföhring
Germany



This is SimonsVoss

SimonsVoss is a technology leader in digital locking systems.

The pioneer in wirelessly controlled, cable-free locking technology delivers system solutions with an extensive product range for SOHOs, SMEs, major companies and public institutions.

SimonsVoss locking systems unite intelligent functions, optimum quality and award-winning German-made design. As an innovative system provider, SimonsVoss attaches great importan-

ce to scalable systems, effective security, reliable components, high-performance software and simple operation.

Our commercial success lies in the courage to innovate, sustainable thinking and action, and heartfelt appreciation of employees and partners. With its headquarters in Unterföhring, near Munich, and its production site in Osterfeld, eastern Germany, the company employs around 300 staff in eight countries.

SimonsVoss is a company in the ALLEGION Group, a globally active network in the security sector. Allegion is represented in around 130 countries worldwide (www.allegion.com).

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