

# Update-Instructions LockingSystemManagement 3.3 SP1

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## 1 Preliminary remarks

- Observe the procedure and the system requirements. If you have any questions, please contact your retail specialist or your contact person in Software Support before updating.
- You must always carry out LSM installations or updates while logged on as an administrator with administrator rights.
- The SimonsVoss driver (SVDriver) must be updated with the corresponding update set-up if you use the patch update installation file.
- All clients (LSM installations on different PCs) must be updated for LSM Business and Professional. Non-updated clients will no longer be able to access the database after one client has been updated.

## 2 Procedure

1. Import all data from portable devices and gateways (virtual network).
2. Back up database.
3. Log off all clients from the database by closing the software on the workstation computers.
4. Quit 'SimonsVoss CommNode Server' service (if used).
5. Quit 'SimonsVoss transponder terminal' service (if used).
6. Quit the 'Advantage Database Server' service (LSM Business Edition/LSM Professional Edition only).
7. Import Service Pack 1 using administrator rights – the installation will be updated.
8. Update the LSM component CommNode server (if used).
9. If the user who is logged on to perform the update does not have write access on the database computer, the 'LsmAEP2.aep' file must also be replaced manually in the 'aep' database sub-folder. You will find the new version of this file in the 'AdsOleDb' folder in the LSM installation folder, usually found at  
C:\Programme (x86)\SimonsVoss\LockSysMgr\_Basic\_3\_3\AdsOleDb  
C:\Programme (x86)\SimonsVoss\LockSysMgr\_Business\_3\_3\AdsOleDb
10. Start the 'Advantage Database Server' service (LSM Business Edition / LSM Professional Edition only).
11. Launch LSM and log on using an administrator account.
12. Launch the 'SimonsVoss CommNode Server' service (if used).
13. Launch 'SimonsVoss transponder terminal' service (if used).
14. Carry out a function test.
15. Back up database.

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### 3 Help & Contact

#### Instruction manuals

You will find detailed information on operation and configuration online under INFOCENTER > DOWNLOADS on our homepage at [www.simons-voss.de](http://www.simons-voss.de)

#### Hotline

If you have any questions, the SimonsVoss Service Hotline will be happy to help you on +49 (0)89 99 228 333 (German fixed network; call charges vary, depending on the operator)

#### Email

You may prefer to send us an email.

[hotline@simons-voss.com](mailto:hotline@simons-voss.com)

#### FAQs

You will find information and help for SimonsVoss products in the FAQ section

[www.simons-voss.de](http://www.simons-voss.de)

in INFO CENTRE > FAQ SECTION

SimonsVoss Technologies GmbH, Feringastrasse 4, 85774 Unterföhring, Germany