

LOCKING SYSTEM MANAGEMENT SOFTWARE

Quick guide update 3.1 SP2 (3.1.20412)
June, 2012

1.0 PRELIMINARY REMARKS

When installing an update, you must ensure that no users are logged into the locking system database and that the application is closed while the software components concerned are being changed. No user should log on again until the update for the workstation (LSM Basic Edition) or all workstations (LSM Business Edition / LSM Professional Edition) has been fully completed. You should therefore pay close attention to the process and system requirements. If you have any questions, please contact your retail specialist or your contact person in Software Support before updating.

2.0 PROCEDURE

1. Import all data from portable devices and gateways (virtual network)
2. Back up database
3. Log off all clients by closing the software on the DB workstation computers
4. Quit "SimonsVoss CommNode Server" service (if used)
5. Quit the "Advantage Database Server" service (LSM Business Edition / LSM Professional Edition only)
6. Import the required SP2; files are updated accordingly (administration rights are required)
7. If the user who is logged on to implement the update does not have write access on the database computer, the 'LsmAEP2.aep' file must also be replaced manually in the 'aep' database subfolder. You will find the new version of this file in the 'AdsOleDb' folder in the LSM installation folder, usually found at "C:\Programme\SimonsVoss\LockSysMgr_3_1\AdsOleDb".
8. If you use the LSM Mobile Edition PDA version, you must uninstall it first and then re-install on the PDA. Local data also need to be deleted after the import.
9. Start the "Advantage Database Server" service (LSM Business Edition / LSM Professional Edition only)
10. Start LSM and log on using an administrator account
11. Start the "SimonsVoss CommNode Server" service (if used)
12. Carry out a function test
13. Back up database

Note

You must always install or update LSM while logged on as an administrator with administrator rights (using an administrator log-in and 'run as administrator' in Windows Vista and Windows 7). If you do not, this may result in irreparable damage to database structures or functional errors. Also ensure that the configuration files for the CommNodes (*.xml) are located in the components' installation folder when generating such files and that they are not saved to the Window user's 'Virtual Store' (C:\Users\User\AppData\Local\VirtualStore).