



## Contents

1	General safety instructions .....	3
2	Intended use.....	4
3	Meaning of the text formatting .....	5
4	System requirements, installation and start .....	6
5	General.....	7
6	Options.....	9
7	Monitor .....	10
7.1	Monitor settings.....	11
8	Help and other information .....	15

## 1 General safety instructions

Signal word (ANSI Z535.6)	Possible immediate effects of non-compliance
DANGER	Death or serious injury (likely)
WARNING	Death or serious injury (possible, but unlikely)
CAUTION	Minor injury
IMPORTANT	Property damage or malfunction
NOTE	Low or none



### WARNING

#### Blocked access

Access through a door may stay blocked due to incorrectly fitted and/or incorrectly programmed components. SimonsVoss Technologies GmbH is not liable for the consequences of blocked access such as access to injured or endangered persons, material damage or other damage!

#### Blocked access through manipulation of the product

If you change the product on your own, malfunctions can occur and access through a door can be blocked.

- ❑ Modify the product only when needed and only in the manner described in the documentation.



### NOTE

#### Intended use

SimonsVoss-products are designed exclusively for opening and closing doors and similar objects.

- ❑ Do not use SimonsVoss products for any other purposes.

#### Qualifications required

The installation and commissioning requires specialized knowledge.

- ❑ Only trained personnel may install and commission the product.

Modifications or further technical developments cannot be excluded and may be implemented without notice.

The German language version is the original instruction manual. Other languages (drafting in the contract language) are translations of the original instructions.

Read and follow all installation, installation, and commissioning instructions. Pass these instructions and any maintenance instructions to the user.

## 2 Intended use

The EventAgent receives network messages sent by LSM. It notifies you when new messages arrive and displays all messages received since the last launch in a monitor window.

### 3 Meaning of the text formatting

This documentation uses text formatting and design elements to facilitate understanding. The table explains the meaning of possible text formatting:

<b>Example</b>	button
<input checked="" type="checkbox"/> Example <input type="checkbox"/> Example	checkbox
<input checked="" type="radio"/> Example	Option
[Example]	Tab
"Example"	Name of a displayed window
Example	Upper programme bar
<b>Example</b>	Entry in the expanded upper programme bar
<b>Example</b>	Context menu entry
▼ Example	Name of a drop-down menu
"Example"	Selection option in a drop-down menu
"Example"	Area
Example	Field
<i>Example</i>	Name of a (Windows) service
<i>Example</i>	Commands (e.g. Windows CMD commands)
<b>Example</b>	Database entry
[Example]	MobileKey type selection

## 4 System requirements, installation and start

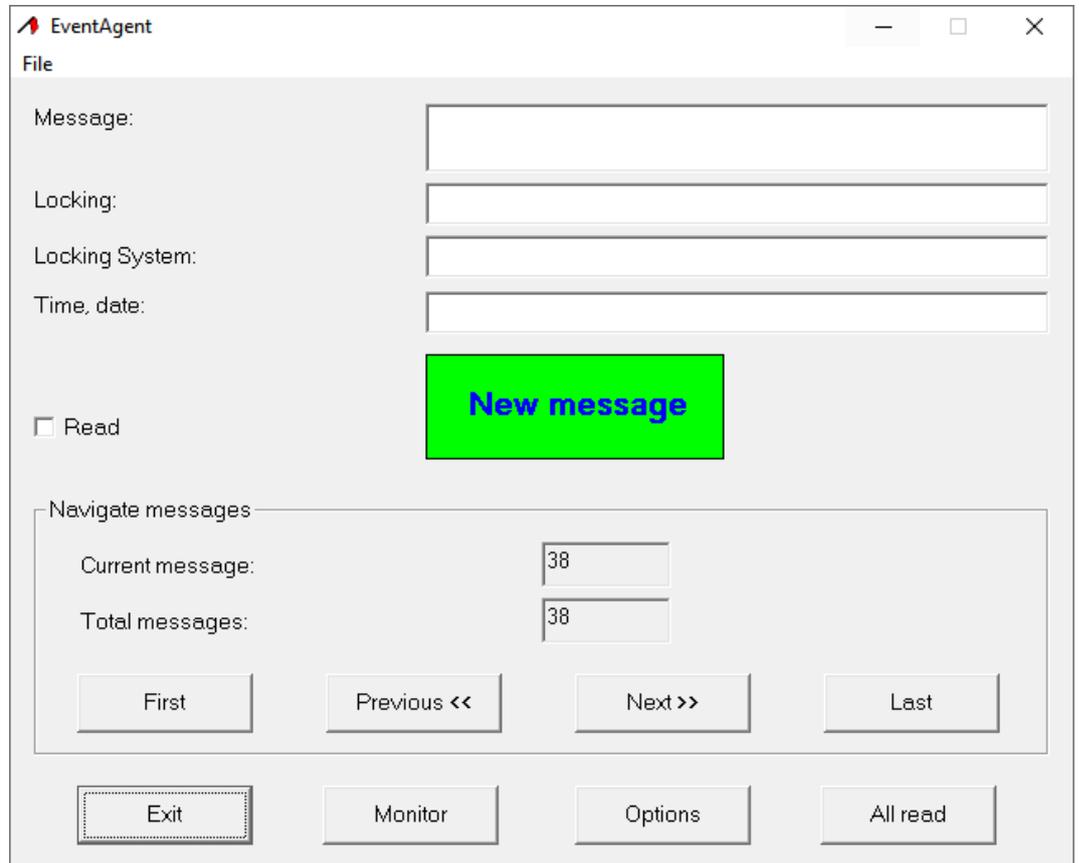
- ✓ Windows NT/2000, XP, Vista, 7, 8/8.1 or 10
- ✓ >64 MB RAM
- ✓ Integration of the computer in an internal Window NT network
- ✓ Administration rights for installation

1. Run the installation file (download on [SimonsVoss website](#)).
  2. Follow the instructions.
- ↳ EventAgent is now installed.

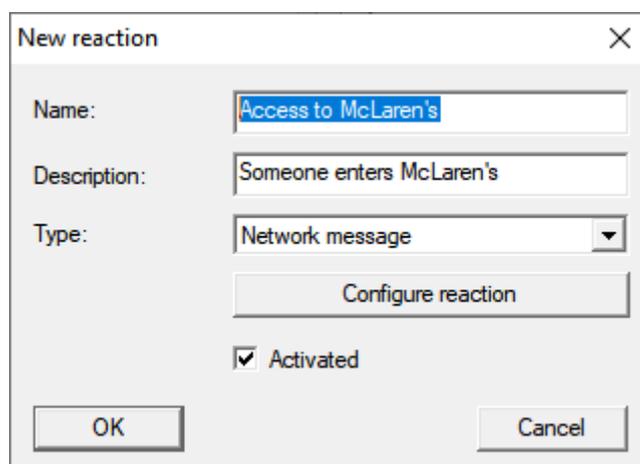
You can start EventAgent via the Windows Start menu. You will now see all the network messages that the LSM event manager issues via a response "Network reaction".

## 5 General

The event agent displays network messages.



Network messages are sent by the event manager of the LSM if you have selected ▼ Type the entry "Network reaction" in the response in the drop-down menu.



If the event with the response occurs and a new network message arrives as a result, you will be notified accordingly.

A rectangular button with a bright green background and the text "New message" in blue.

The EventAgent automatically shows you the most recent network message. Once you have read the network message, you can mark the network message  Read as read with the checkbox.

You can use the button to **All read** mark all messages read at the same time.

Once you have marked all network messages as read, the notification for new network messages will disappear.

**NOTE****Network messages are saved.**

You cannot delete network messages in the EventAgent. Once the EventAgent has reached the adjustable maximum number of network messages, it automatically deletes the oldest messages.

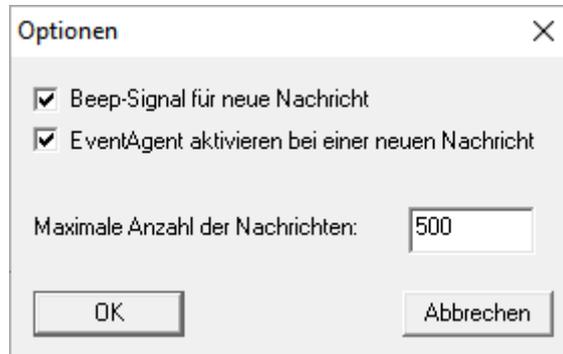
**View other messages**

Use the buttons in the area "Navigate messages" to switch between the network messages.

<b>First</b>	Displays the oldest saved network message.
<b>Previous &lt;&lt;</b>	Displays the next-oldest network message.
<b>Next &gt;&gt;</b>	Displays the next most recent network message.
<b>Last</b>	Displays the most recent saved network message.

## 6 Options

Click the button **Options** to display the options for the EventAgent.



In the window, you have "Options" the following options:

<input checked="" type="checkbox"/> Beep signal for new message	Activate a signal tone when a new network message arrives.
<input checked="" type="checkbox"/> Activate EventAgent when new message comes	The EventAgent window is pushed to the foreground when new network messages arrive.
Maximum number of messages	Number of saved network messages. If the memory is full, the oldest network messages are deleted when new network messages arrive. You can save a minimum of 100 and a maximum of 5000 network messages.

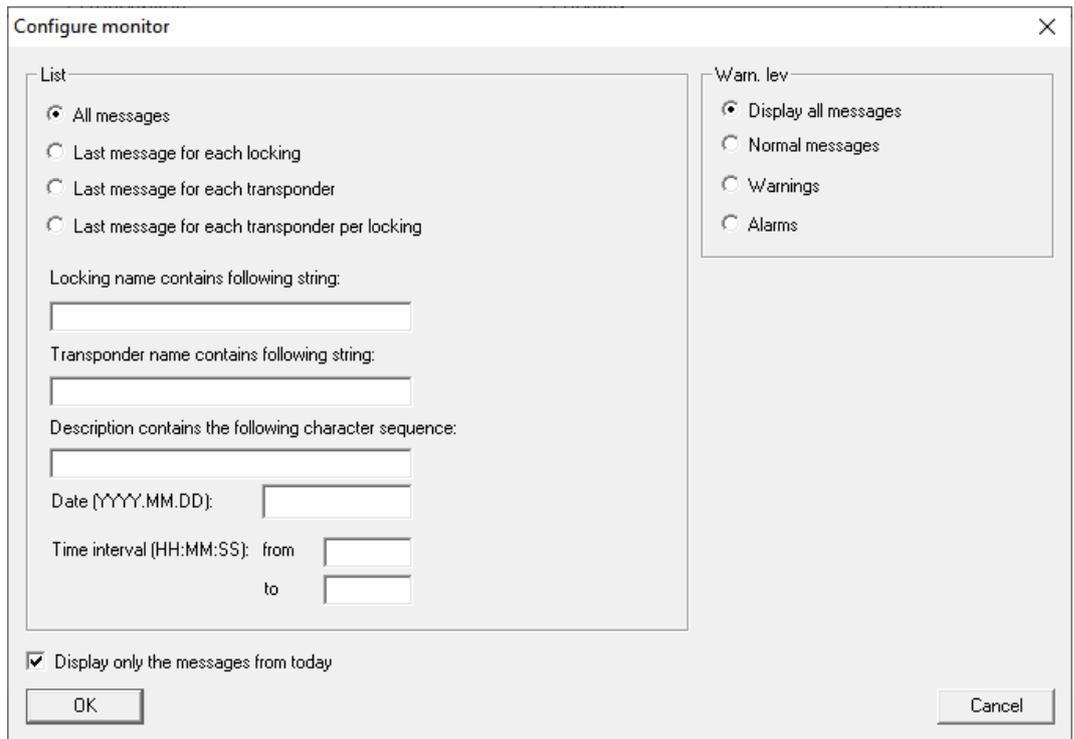
Confirm your entries using the button **OK**.



Entry	Meaning
i-1=x	Position of the network message in the exported list. You can use this information to restore the original sorting order included in the export.
g_Array	Internal value.
addr=x	Internal value.
sid	Internal value.
Locking device ID	ID of the locking device that triggered the network message.
Transponder ID	ID of the transponder that triggered the network message.
Group ID	ID of the transponder group to which the transponder responsible for the message belongs.
mid	Internal value.
doorMonEvt.boltPos=x	DoorMonitoring status: Bolt position.
doorMonEvt.doorOpen=x	DoorMonitoring status: Door open/closed.
doorMonEvt.err=x	DoorMonitoring status: Error.
doorMonEvt.manip=x	DoorMonitoring status: Attempted break-in/tampering.
analogInput=X	Voltage value of the transmitted analogue value in $V_{DC}$ , where applicable.

## 7.1 Monitor settings

You can use the button to **Configure** filter the view.



You can access the areas "List" and "Warn. lev." .

"List"	
<input checked="" type="radio"/> All messages	Display all messages for each lock and transponder (unless using a character string constraint or a time interval constraint).
<input type="radio"/> Last message for each locking	For each locking device, display only the most recent network message (where available).  For example, you can choose to display the door status when you send the door status as a network message with DoorMonitoring.
<input type="radio"/> Last message for each transponder	For each transponder, display only the most recent network message (where available).  For example, assume you install two locking devices in a building. The users enter the building through one locking device and leaves the building via another locking device. You will only see the last-used locking device, and you will know if the user is currently in the building.

<b>"List"</b>	
<input checked="" type="radio"/> Last message for each transponder per locking	<p>For each locking device, display only the most recent network message from a transponder. The messages will then include all transponder lock combinations with a network message, but will only show one network message from all the combinations (that is, the most recent).</p> <p>For example, assume you install two locking devices in a building. The users enter the building through one locking device and leaves the building via another locking device. For each locking device, you will see only the most recent user entry. You will be able to tell not only if the user was in the building, but also when they entered and left it.</p>
The name of the locking device contains the following string:	Display only network messages triggered by locking devices that contain the specified string. The filter is case-sensitive.
The transponder name contains the following string:	Display only network messages triggered by transponders whose name contains the specified string. The filter is case-sensitive.
The description contains the following string:	Display only network messages whose message texts contain the specified string. The filter is case-sensitive.
Date (YYYY.MM.DD)	Display only network messages from a particular time period.
Time interval (HH:MM:SS) from	
to	
<b>"Warn. lev."</b>	
<input checked="" type="radio"/> Display all messages	View all network messages, independent of their classification in the LSM event manager.

"Warn. lev."	
<input type="radio"/> Normal messages	Display only network messages classified as "normal" in the LSM event manager.
<input type="radio"/> Warnings	Display only network messages classified as "warnings" in the LSM event manager.
<input type="radio"/> Alarms	Display only network messages classified as "alarms" in the LSM event manager.

Confirm your entries using the button **OK**.

### Network messages from today

Uncheck the checkbox  Display only the messages from today to include network messages that were not delivered today.



#### NOTE

#### Window crash "Monitor"

Unchecking the checkbox may cause you to see an error message. The EventAgent will then "Monitor" crash immediately when the window is opened. In this case, you will no longer be able to access the checkbox to undo the input.

1. Start the EventAgent as an administrator.
2. Click on the button **Monitor**.
3. Click on the button **Configure**.
4. Re-activate the checkbox  Display only the messages from today.
5. Click on the button **OK**.

↳ You should now see the window appear "Monitor" normally again.

## 8 Help and other information

### Information material/documents

You will find detailed information on operation and configuration and other documents on the website:

<https://www.simons-voss.com/en/documents.html>

### Software and drivers

Software and drivers can be found on the website:

<https://www.simons-voss.com/en/service/software-downloads.html>

### Declarations of conformity

You will find declarations of conformity and other certificates on the website:

<https://www.simons-voss.com/en/certificates.html>

### Technical support

Our technical support will be happy to help you (landline, costs depend on provider):

+49 (0) 89 / 99 228 333

### Email

You may prefer to send us an email.

[support-simonsvoss@allegion.com](mailto:support-simonsvoss@allegion.com)

### FAQs

You will find information and help in the FAQ section:

<https://faq.simons-voss.com/otrs/public.pl>

### Address

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Germany



## This is SimonsVoss

SimonsVoss, the pioneer in remote-controlled, cable-free locking technology provides system solutions with a wide range of products for SOHOs, SMEs, major companies and public institutions. SimonsVoss locking systems combine intelligent functionality, high quality and award-winning design Made in Germany.

As an innovative system provider, SimonsVoss focuses on scalable systems, high security, reliable components, powerful software and simple operation. As such, SimonsVoss is regarded as a technology leader in digital locking systems.

Our commercial success lies in the courage to innovate, sustainable thinking and action, and heartfelt appreciation of employees and partners.

SimonsVoss is a company in the ALLEGION Group, a globally active network in the security sector. Allegion is represented in around 130 countries worldwide ([www.allegion.com](http://www.allegion.com)).

### Made in Germany

SimonsVoss is truly committed to Germany as a manufacturing location: all products are developed and produced exclusively in Germany.

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